

Get comprehensive coverage and care for medical transportation



When emergencies happen, employees are exposed to uncovered costs and complex medical transport needs. Help them stay protected and prepared. Shield them from financial loss and connect them to expert service with MASA.

Coverage for any ambulance, nationwide

According to Consumer Reports, 79% of all ground ambulance rides could result in an out-of-network bill.¹ If an emergency hits and your health insurance carrier denies their claim, employees may automatically be responsible for thousands of dollars. With MASA, employees never have to worry about being “out-of-network,” because 100% of ambulance providers are covered nationwide. No matter when or where an emergency happens, medical transport claims are covered.

Advocacy for employees, at no extra charge

Employees can rely on our white-glove claims advocates to be with them every step of the way — working to ensure the ambulance bill gets paid. We work to confirm customary reasonable costs, get overages written off, and cover out-of-pocket expenses, or issue an indemnity payment.

Expert service, when they need it most

Beyond the initial ambulance ride, there are continued care needs that stem from the emergency and often prove to be overwhelming and costly. We'll be there with additional coverages and expert coordination services on call to manage complex transport needs during or after an emergency — such as transferring employees and their loved ones home safely.

DID YOU KNOW?

#1 employee worry: no cash for medical bills²



43.4M emergency transports were dispatched by 911 in 2021³



The average ground ambulance charge is \$2,008⁴



The average air ambulance charge is \$40,000⁵



There are 21,000 licensed ground ambulance providers⁶

1: Consumer Reports, 2021

2: Kaiser Family Foundation, 2021 Employer-Based Health Insurance Premiums and Deductibles

3: 2022 National Association of State EMS Officials

4: MASA Internal data, updated February 2023

5: National Association of Insurance Commissioners, 2022

6: National Association of State EMS Officials, 2022

Emergent Plus

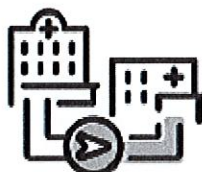
\$8 single \$17 family or \$14 grand composite

The leading solution in the employee benefit space, providing complete peace of mind for medical transportation needs that result from a medical emergency.



Emergent Air Transport

Coverage for all providers in all 50 states and Canada for both emergent air transports from a scene and emergent interfacility.



Non-Emergent Hospital to Hospital

If the member needs to be transported to another hospital for a higher level of care that is not immediately life-threatening, MASA arranges the transport.



Emergent Ground Transport

Transports by all providers in all 50 states and Canada are covered.



Repatriation

If the member expected to be hospitalized for an extended period more than 100 miles from home, MASA can arrange for a transport back to a hospital closer to home.



Sonja Nordbye
snordbye@ristybenefits.com
(605) 338-1489 ext. 2

masaAccess 